



SPINZ Change of Service Form

Once completed, this form must be signed and can be emailed or dropped off to the SPINZ Student Laundry Office at info@spinz.ca.

Student/Customer Name: _____

SPINZ Purchase ID number: _____

Current Plan (check one)

Semester _____ Annual _____

Change Service To: (check one)

Semester _____ Annual _____ Cancel _____

Reason for change of Service:

REFUND POLICY: We are committed to your complete satisfaction. If you are not satisfied you may cancel during the first 30 day Trial Period for a prorated credit or refund, less \$10 for bags and a \$40 processing fee. Prorating begins the date a completed Change of Service Form (CSF) is received in the SPINZ Office via email. The Trial Period begins when service is requested or classes start. All refunds on credit card payments have a 3% processing fee. A charge of \$12 a week will be issued for each week since the customer signed up for the service regardless of weather, has been used. Students are not refunded for under usage of services from prior weeks. No refunds are issued after the Trial Period. If a customer cancels service on or before start date and has not received a bag, a full refund (less credit card processing fee) is issued.

Print Name _____

Signature _____

Date _____

Thank you for choosing SPINZ ! We value your business. www.spinz.ca

SPINZ Laundry Pick Up & Delivery, 60 Concession Street, Kingston ON K7K 2A6 (613) 507-8439 info@spinz.ca